

WEBINAR SERIES WATER, SANITATION AND HYGIENE (WASH) IN SCHOOLS



Welcome, we will be starting shortly!
In the meantime, please write in the chat box:
Your name and where you are joining us from















www.winsnetwork.org

Who we are?

Global inter-agency network

Objectives:

- ✓ To harmonize efforts in WinS
- ✓ To support ministries of Education to improve WinS services by aligning efforts among development partners and NGOs

Working streams:

- Advocacy, policy, and system strengthening
- Monitoring and reporting
- Research and evidence-building
- Gender including MHH
- WinS programming
- Knowledge management, capacity development, learning and exchange



















Hygiene Behaviour Change on WinS during a Pandemic: influencers, art, and jingles

2nd webinar session: Chat, Listen, and Exchange series (Recorded)



Dr. Om Prasad Gautam, PhD, MPH, MA

Public Health Expert and Behaviour Change Scientist

Senior WASH Manager – Hygiene, WaterAid, UK

Dr Om Prasad Gautam (PhD, MPH, MA) is a public health expert and behaviour change scientist with more than 22 years of work and research experiences in Water, Sanitation and Hygiene (WASH), health, behaviour change, child health, immunization, food safety, diseases surveillance and HIV/AIDS programme. Dr Om currently works at WaterAid UK as a Senior WASH Manager — Hygiene (global lead on hygiene behaviour change). He also leads the Behaviour Change Group at the SuSanA Network.

Om holds a PhD degree from London School of Hygiene and Tropical Medicine (LSHTM), UK and two master's degrees, one in Public Health and another in Social Sciences.

Hygiene Behaviour Change for WinS during the COVID-19 Pandemic Agenda

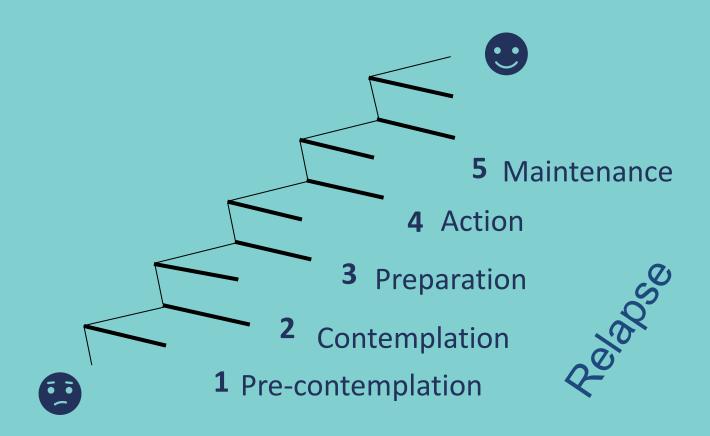
Time	Title of the Presentation	Representation	
9-9:05	Welcome and objectives	Ms Marge, Wins Network	
9:05-9:09	Setting the stage: review of the agenda and moderation	Dr Om, WaterAid UK	
9:10-9:19	Social Art for Behaviour Change	Ms Sunayana and Ms Priya, One Drop , India	
9:20-9:29	Universal language approach for behaviour change	Mr Francis, Viva Con Agua, Uganda	
9:30-9:39	Promoting COVID-19 Infection Prevention and Control Measures through Jingle and Dance	Dr. Maria, Department of Education (DepED) Philippines	
9:40-9:49	Hygiene response to COVID19 in Urban Schools	Mr Babul Bala, WaterAid Bangladesh	
9:50-9:59	Hygiene Behaviour Change Response to COVID19 in Schools	Mr Dejene, WaterAid Ethiopia	
10:00-10:10	Promoting Menstrual Health through an Influencer	Sami Pande, GIZ, Nepal	
10:10-10:19	Q&A: additional questions if any		
10:19-10:29	Wrap-up and key takeaways	Dr Om, WaterAid UK	
10:30-10:45	Closing and debriefing	Ms Marge and Ms Belinda	



SOCIAL ART FOR BEHAVIOUR CHANGE APPROACH



STEPS OF BEHAVIOUR CHANGE



STAGES OF SOCIAL ART FOR BEHAVIOUR CHANGE APPROACH



TYPES OF SABC ACTIVITIES

	NAME	TYPE	MAIN OBJECTIVE	TOOLS	TARGET POPULATION
1	INSPIRE!	Community-based intervention	AWARENESS- RAISING EDUCATION	Multi-Disciplinary/ Theater Shows/Films/Radio Series Broad themed, large-scale community wide activities	Community
2	ACTIVATE!	Tailored social art activities tailored to specific WASH behavioral objectives	LEARNING MODELING SKILLS DEVELOPMENT HABITS FOSTERING	Workshops Hygiene corner Targeted Toolkits (MHM) Targeted Theater/Circus/Mime/ Music Activities Co-led Partner Activities (social marketing/awareness campaigns, radio, etc.)	Pupils Adolescents (M&F) WASH Prinitivees groups Teachers Influencers Household (M&F) Community Leaders Entrepreneurs
3	SUSTAIN!	Documentation and media; capacity building of WASH change agents and Social Art Partners Social Art training and Community System Strengthening	FOSTERING MAINTENANCE OF NEW SKILLS AND HABITS ADOPTION/REPLI CATION OF MODELS AND PROCESSES	Books, short films, feature film with outreach toolkit, murals Social Art for BC/MEL Training	Priority groups Women Stakeholders Youth Healthamorkers Committees Community leaders

SOCIAL ART ENABLES AUDIENCES TO BECOME ACTIVE PARTICIPANTS TO CO-CREATE CHANGE

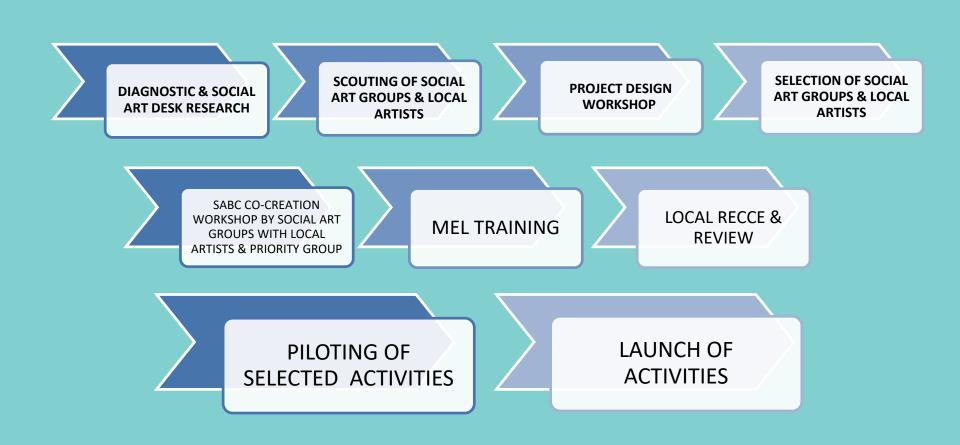
This can be ensured by involving the priority groups at various steps of developing SABC interventions:

During the design and creation During the performances During evaluation



SABC is premised on working with local dialects, culture & context to ensure interventions are inclusive and accessible

STEPS FOR IMPLEMENTING SABC



RAJASTHAN

THEMATIC SHOW ON HANDWASHING WITH SOAP (INSPIRE)

with CENTRE for MICROFINANCE and TATA TRUSTS

BEHAVIOUR: HANDWASHING WITH SOAP AFTER DEFECATION & BEFORE EATING

PRIORITY GROUP: PRIMARY SCHOOL CHILDREN





SABC and COVID APPROPRIATE BEHAVIOURS

PARTICIPATORY AWARENESS CAMPAIGNS IN RAJASTHAN

with Centre for MicroFinance and Tata Trusts

COMMUNITY AWARENESS JINGLES, PUPPET SHOW, STREET PLAY, FOLK SONGS AND FOLK DANCE WERE CREATED BY ARTISTS TO SPREAD AWARENESS ABOUT COVID APPROPRIATE BEHAVIOURS







EXPLORING DIGITAL ENGAGEMENT THROUGH SABC

Educational games app developed with community feedback and participation towards developing inclusive and interactive digital engagement during Sheohar 2 with Water for People India.













LUDO KHELO AUR SEHAT BANAO



HAATH DHO DAALO





KEY LESSONS

- Art infused with participatory methods leads to active participation, improved awareness & demand for WASH services by local communities
 - Art elicits an emotional response which in turn can change perspectives and behaviours of priority groups – e.g. pride, joy, motivation etc.
- SABC demands promotion of locally-rooted art forms & less privileged artist communities in need of viable platforms
- Engagement of marginalised artists must account for their sociocultural vulnerabilities – e.g. artists who cannot read or write; transgender artists
- Synergies between relevant stakeholders for the WASH system to function to further galvanise change
- Respectful, dignified & inclusive approach to community participation for behaviour change – paramount

AREAS OF IMPROVEMENT & LONG TERM PLANS

- Greater participation & leadership of women artists in SABC
- Improved evaluation of results & impact of SABC interventions
- Engagement of relevant stakeholders to address social norms that restrict sustained behaviour change
- Greater focus on community engagement in policy making & execution





Universal Languages Approach (ULA)

THIS... IS... VIVA CON AGUA!!



Global cosmos, Ugandan chapter

Network of people and organisations

Output Positive change through joy

△ All for Water – Water for All



BASIC ASSUMPTIONS



Development

Connection

Joy

Potential



UNIVERSAL LANGUAGES APPROACH (ULA)



- **UL4BC**
- Positively changing the world with joy
- **The universal languages**
 - Music
 - Arts
 - Sports





Activate

people through
the universal languages of
music, art and sport.

Connect

people to a wide network of role models, music, sportsmen and women, and influencers to create an aspirational and empowered mindset.

Inspire

people to participate in identifying problems and designing their own solutions.

Transform

themselves, their household and their community through a series of small doable steps that ensure that progress is sustained over the long term.

MUSIC





Concerts
Music projects

Dance 4 WASH
Drama / Theatre



Maro performs at a WWD concert, Moroto

MUSIC 4 WASH

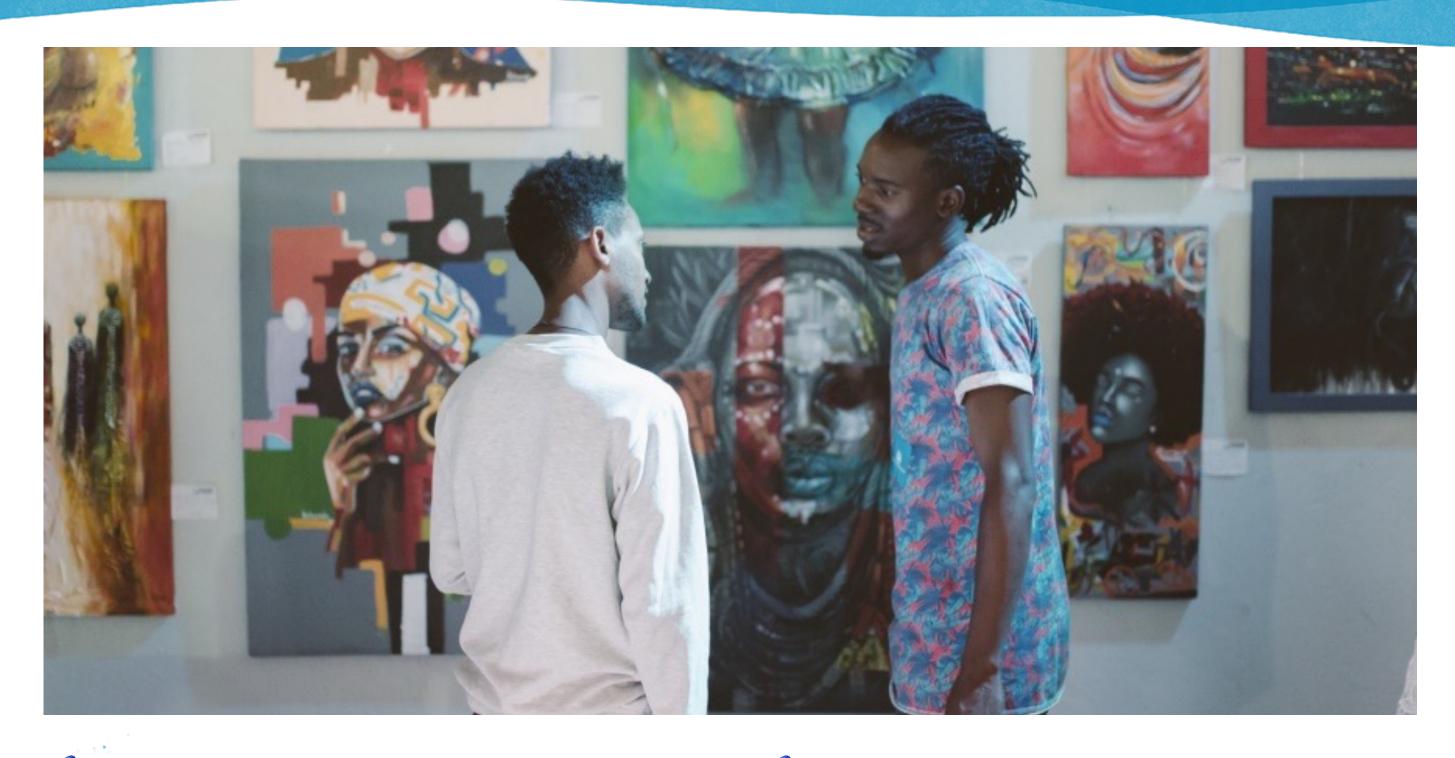


B-boy Bbosa conducts a D4W workshop, Mbale



ARTS





- Murals and paintings
- Workshops

- Exhibitions
- **WASHeroes**



ART 4 WASH



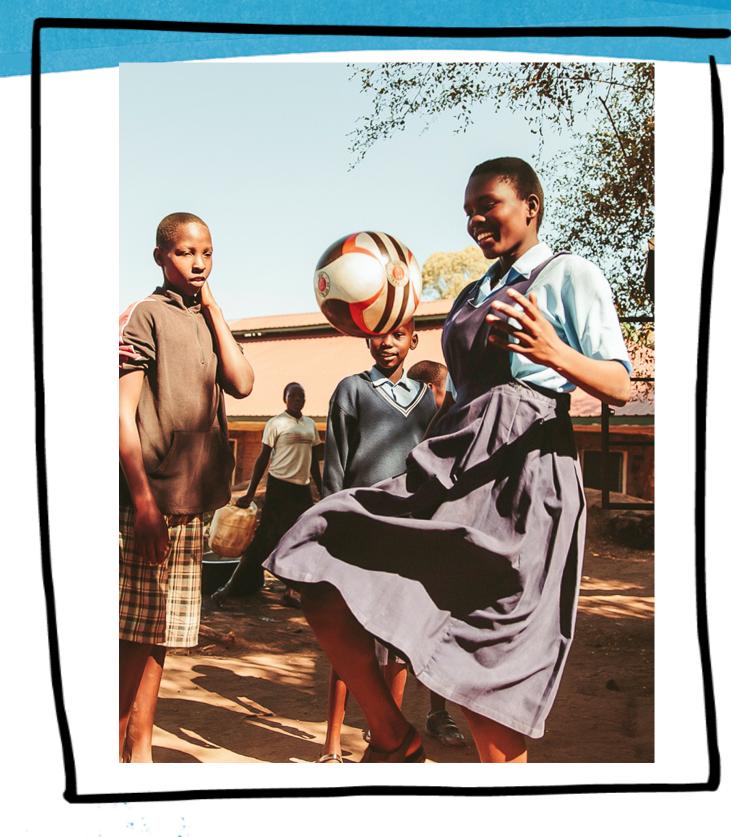
A toilet facility in Gayaza

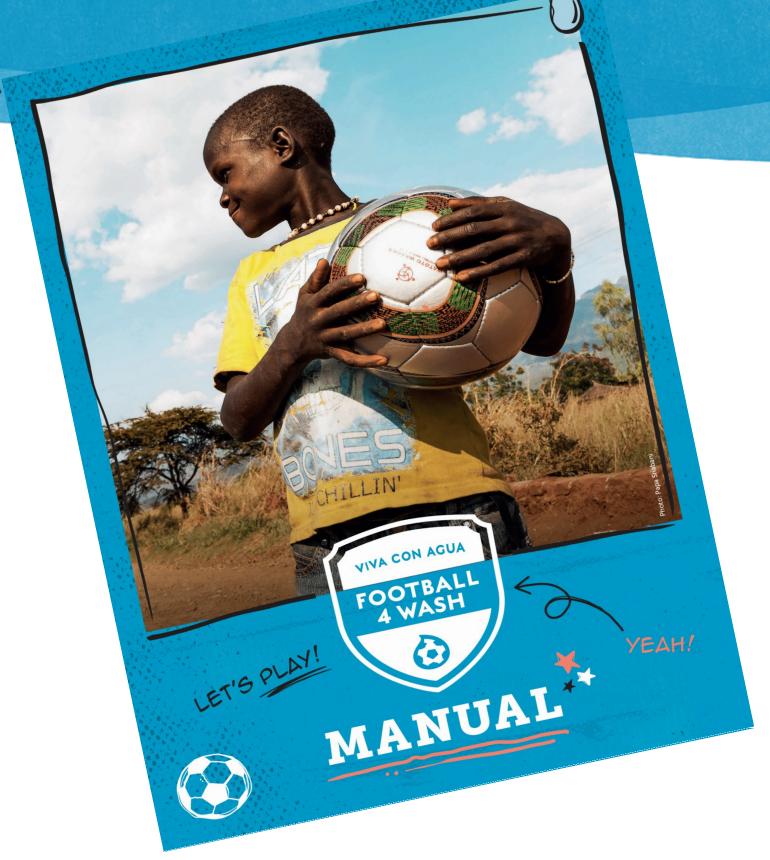




SPORTS







Football 4 WASH, F4W

Partner: Watoto Wasoka

F4W Cycle

Impact assessment



FOOTBALL 4 WASH



A F4W session, Karamoja



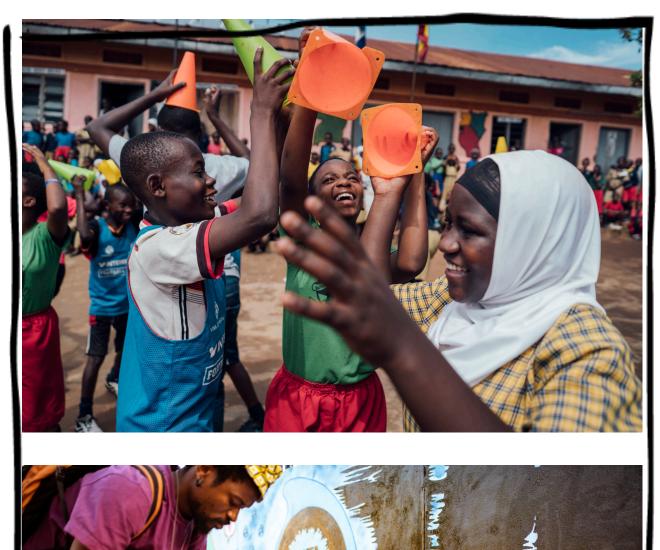




Outreach & Impact of the UL4BC



- Research: 7x higher in behavioural change e.g., HWWS
- 300+ teachers and coaches trained
- 50+ schools; over 15,000 kids
- **♦ 40+ WASH murals by int. artists**
- WASHEROES comics





Next steps...



- Impact Demonstration
- Partnerships
- Capacity Building of local partners





All for Water – Water for All

Viva con Agua Uganda | E: kampala@vivaconagua.org | T: +256777541684

W: www.vivaconagua.org

Hygiene Behaviour Change for WinS during the COVID-19 Pandemic

Title: Promoting COVID-19 Infection Prevention and Control Measures through Jingle and Dance

Maria Corazon C. Dumlao Chief, School Health Division Department of Education

21 April 2022



















Hygiene Behaviour Change: COVID19 response background

- Geography: Philippines
- Target Population: Learners, teachers, school communities
- Focus: COVID-19 infection prevention and control measures













Hygiene Behaviour Change through information campaign

AVAILABLE ASSETS

20-min video on handwashing and COVID-19 infection prevention and control measures for learners

1-minute catchy and danceable opening song/jingle on password campaign



To provide detailed information on COVID-19 IPC and required behavior change in a child-friendly way

To amplify the core and central interventions: handsfacespacesurface

To underscore handwashing as a crucial component of COVID-19 IPC and DepEd's WASH in Schools program



Online jingle dance competition involving the school community, teachers, and learners

Password Campaign: global movement and center point of hygiene behaviour change strategy

- Complex regulations and requirements are condensed to the password campaign
- Jingle is catchy so that the message sticks to the ear and mind
- The jingle (audio) and the posters (visual) are strongly connected
- Posters strategically placed in the school serve as nudges to trigger the desired behavior



Implementation:

- Campaign: Hands-Face-Space-Surface
- Platform: Social media DepEd's Facebook page
- Supported by an official memo from the head of the Office of the Undersecretary for Administration circulated through DepEd subnational offices





Original IPC jingle video

Results/analytics:

- Video entries received: 500+ entries from 350+ schools (based on certificate application)
- Hashtag use: 2,900 Facebook users for #HandsFaceSpaceSurface
- Reach Statistics (Facebook only):
 - Over 55,000 total views generated on the original IPC jingle video
 - Over 500,000 total views on all the videos/entries submitted
 - Approx. 140,000 total likes on all the videos/entries submitted



One of the most viewed entries with 36,000 views and 3,000 likes/hearts

Hygiene Behaviour Change Response: Learnings

What worked?

- Using the existing system and channel of the Department of Education/MoE
- Banking on the school's competitive spirit
- Riding the wave of Tiktok's popularity in the country
- Using the school community themselves as advocates

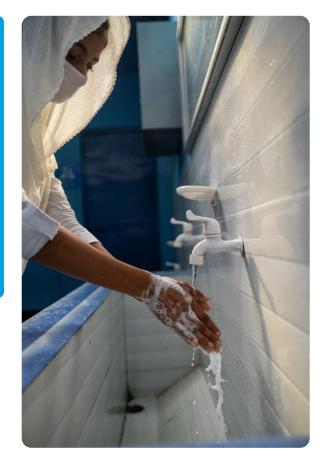
What could be further improved?

- From the outset, establish the mechanism for tracking and acknowledging submitted entries.
- Consider using multiple platforms (e.g., Facebook, Tiktok, YouTube) for maximum reach.
- Consider the platform's features and limitations (e.g., Facebook's hide like count) as you develop the mechanics.

Hygiene Behaviour Change for WinS: During COVID19 Pandemic

Key Learnings and Reflections from Bangladesh

Babul Bala Programme Manager- Urban WASH WaterAid Bangladesh





Hygiene Behaviour Change: COVID19 response background

The school closure in Bangladesh has been one of the longest in the world. Students had to stay home and attend virtual classes for almost 18 months, which naturally, took its toll on education and learning that engagement in schools had to offer.

As part of COVID19 response, WaterAid Bangladesh expanded its support to:

04 City Corporations

03 Municipalities

14 Districts

323 Schools

184,662 Students





Hygiene Behaviour Change: COVID19 response approach



In Bangladesh, we use BCD approach and follow ABCDE steps in all of our projects since 2017. However, to provide rapid support during COVID19 pandemic, we had to adapt our strategy depending on the pandemic situation.







Rapid assessment was done to inform the ongoing response to COVID19 and focus on specific emotions.

The following activities were implemented to respond WinS during pre & post COVID19 response:

- Developed promotional package / visual illustrators on BCC to promote COVID-19 preventive behaviours at school premises through a creative process?
- Aired promotional assets via local cable and BTV and Parliament TV channels.
- Community radio was used to broadcast key benefits of practicing COVID19 behaviours to hard-to-reach rural areas
- Addressed inclusion by developing assets with sign language
- Miking at community level on COVID19
- Back to school campaign





Multiple exposure of students through assets to encourage behaviours through national TV (BTV), YouTube and Facebook channels that had number of reaches and engagements:



We partnered with Parliament TV who ran secondary online classes and produced BCC materials.









Some BCC materials developed and promoted during the pandemic for schools which had number of exposures:















Installation of group handwashing devices in 134 school entrances were created access to handwashing of all the students

Hygiene Behaviour Change Response: Learnings









Key learnings for replication:

- Behaviour reinforcement through mass media followed by face to face promotion is key.
- Constant reminder of key behaviours through multiple channel is essential.
- Misinformation on what to do and what not to do was a hindrance that we were able to overcome.
- Ensuring hygienic use of school WASH facilities is key as the facility is shared, and the number of users is quite high to avoid any cross-contamination.
- Promotion together with facility and products are essential for school settings.

Areas to focus for long term sustainability:

- Following up on certain back-to-school activities by engaging the education authorities.
- Hygiene behaviour change promotional campaign even during pandemic should focus on behaviour change which requires consistent reinforcement.



Thank you

Hygiene Behaviour Change for WinS: During COVID19 Pandemic

Title: Hygiene Behaviour Change for WinS: During COVID19 Pandemic in School.

Dejene Tagesse (BSc,MPH)
Sanitation and Hygiene Specialist
WaterAid Ethiopia.





Hygiene Behaviour Change: COVID19 response background

- Target areas: National ,Addis Ababa City, Oromia and Amhara regions
- Target groups:men,women,children, elderly and people with disabilities
- Target reach number:20m mass media(20m) and community based 68,000
- Focus on hygiene behaviour change, WASH sector coordination, installation of HWFs including supply of hygiene products.
- Delivered through mass communication followed by community based intervention, WASH sector coordination, hygiene product distribution for those that are in need and installation of 184 semi-permanent and 12 permanent type of hand washing facilities in public areas, HCFs and schools(#75).
 - Focus behaviours: Five key behaviours to prevent COVID-19



Hygiene Behaviour Change: COVID19 response approach

5.Evaluation: Ongoing monitoring/reporting, MTRA, final evaluation and learnings

1 & 2. Assess and

Build: Contextual analysis, defined design principles, target behaviours, ToC, identified motives, barriers ,delivery channels.

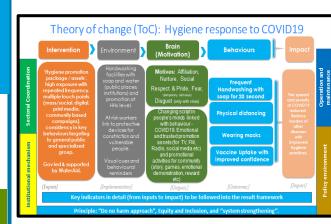
Rapid
application of
Behaviour
Centred Design
(BCD) approach

4. Delivery / implementation:

Repeated exposure using mass ,digital, social media and non contact methods, installed hand washing facilities, ramp up community based campaign, and strengthen sector coordination

3. Creative process:

Reviewed and re-designed comprehensive package (quick mass media assets, community package, HWFs design)





Implementation:F2F

- Context-specific communication content / assets in local languages reflecting target population(Schools) - delivered through multiple mass media touch points.
- Refresher training provided to hygiene promotors (health extension workers and schoolteachers, partner staff and key Govt staff) to build their capacity and deliver hygiene session in various **Schools**. Hygiene package provided.
- Face to Face communication using health extension workers, following the mass-media, had greater reach, intensity and influence on school community to change behaviours.
- Activities: emotional demonstration of hand washing with water and soap, Hygiene Chitchat using images of 'bad and good' behaviours (handwashing, wearing/not wearing mask), Role play – to encourage them all to pay attention and participate where need be were among the activities used school hygiene sessions.
- Multiple exposure reassurance through interaction using key materials including nudes / cues and can reached to most school community.
- Built Gov/local capacity to reinforce behaviours.
- Implemented COVID19 sensitive community campaign.





- Implementation: HWFs
- During implementation, all COVID-19 safety measures were followed to minimise cross transmission of COVID-19.
- We provided hands-free stations(#70) initially to respond the high demand from government schools following school re-opening.
- From hand contact free tap stands shifted to building / rehabilitating traditional and permanent facilities following the growing evidence that there is limited risk of crosscontamination.
- We work closely with school WASHCo and teachers on daily O&M of HWFs.
- Visual cues/nudges was posted on the handwashing facilities to reinforce key behaviours.







Results / effectiveness:

- Following school re-opening in the country there was high demand of HWFs and we have responded.
- MTRA and final assessment and learning report indicates that the provision of HWFs especially in schools coupled with hygiene behavioural campaign did add value to the country-level COVID-19 response.



Hygiene Behaviour Change Response: Learnings

What have we learned and where things need to be improved



Science and evidence based campaign

Higher reach and exposure using multiple mass media assets is a key HWFs: predesign inclusive permanent technology is key

Focus on inclusivity and sustainability

Coordination ,partnership and integration is key,













Target disease sensitive behaviours ,rapid application of BCD ,creative process is must, emotional(using motives) attractive and context specific intervention design possible in emergencies.

Higher reach with repeated frequency using multiple mass media assets .Trust-use of celebrities, influencers branding is important. Diversity of assets are important while targeting multiple target groups.

The design of handwashing facility should be standby Important to install semi-permanent / permanent type facilities

Focus on long term sustainability: inclusiv creative designs with O&M plans

All HWFs should be frequently monitored

Be international to use E&I framework since start. Use existing campaign if available ,mass media followed by community intervention has strength. Integration lead for sustainability. promotion, HWFs, products, cues/nudges has to go together

Coordination with government sector is very vital for large scale HBC programme /campaign .Cross sectoral coordination is vital to reduce duplication of efforts .Private partnership important for facility innovation .Integration at scale is also important.



Hygiene Behaviour Change for WinS: During COVID19 Pandemic

Promoting Menstrual Health through an influencer



Sami Pande and Tabea Seiz
Advisors-GIZ Support to the Health Sector Strategy
Nepal





Hygiene Behaviour Change: COVID19 response background







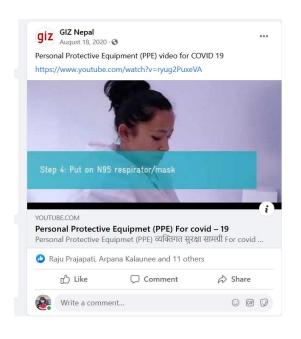
- Several Information, Education and Communication (IEC) materials (videos, apps, flyers) developed targeting adolescents, but little outreach
- How to increase the outreach among adolescent in rural and urban setting?

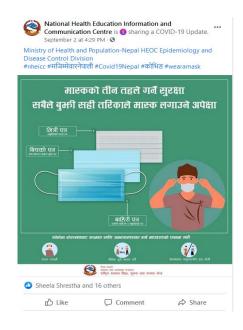




Hygiene Behaviour Change: COVID19 response approach

Influencer might be the solution...







Hygiene Behaviour Change: COVID19 response approach

Approach: Keki Adhikari as Goodwill Ambassador for Menstrual Health, 2020-2021









Role of Goodwill Ambassador for Menstrual Health

Disseminate Menstrual Health related materials through different social media accounts

Advocate the topic/them among members of the public, policy makers, decision-makers and other stakeholders.

Make public appearances, public service announcements and video news releases, participate in press conferences and interviews.







Result/Effectiveness





Interaction on Menstrual Hygiene Management in Schools

12 weeks ago · 20K Views





Nepal's Menstrual Movement - Part 1 11 weeks ago · 199K Views

(1) 16K







Number of times people reached:

nearly 2 million



Views: over 500 K



Reactions: 30 K



Big outreach through the documentary:

300 K views

Hygiene Behaviour Change Response: Learnings

What have we learned and where things need to be improved



Key learnings (keep maximum 5 points) for replication:

- 1. Right Person:
- ✓ Should have good image and popular among target group
- ✓ Intrinsic motivation is essential. Financial incentive is extrinsic and should not be the driving force to be Goodwill Ambassador
- 2. Getting to know each other
- 3. Briefing about the campaign is imperative
- 4. Know their interest and involve in the planning

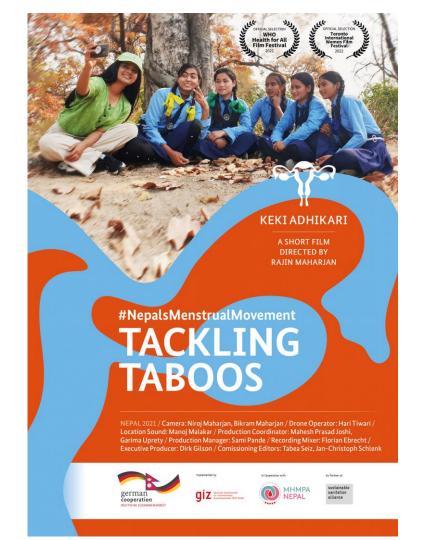


Plan for improvement / areas to focus for long term sustainability:

- 1. Choosing right person is most important
- 2. Exposure visit is important



THANK YOU



Six key learnings as takeaways

- Hygiene behaviour change intervention in school should be evidence based, focus only key target behaviours and context specific.
- Hygiene behaviour change intervention should be engaging and attractive using appropriate activities
 through multiple touch points. Arts, sports, music/jingle, celebrities can be used to make intervention
 fun, attractive, engaging and reduce campaign fatigue. Any group activities should be COVID19 sensitive.
- Hygiene promotion using emotional assets / package through mass media (TV, Radio), digital and social media (Facebook, TikTok etc) followed by face to face intervention (community/school based) has greater strength to reinforce behaviours and possibly to sustain change.
- Provision of inclusive permanent handwashing facilities with soap and water including cues / nudges with it's O&M mechanism together with hygiene promotion in schools can contribute to country level COVID19 prevention and alter behaviours.
- While dealing with COVID19 diseases burden in schools, it is also important to address other critical behaviours such as Menstrual Health and Hygiene where this is still an issue. Local celebrities (goodwill ambassador) can be instrumental in promoting such issues in local context.

Give us your feedback, please?





What more would you like to learn or discuss in the webinar series?

https://forms.gle/bRyy8jL5kHhS2TQ69



ABOUT THE WINS NETWORK WEBINARS

As a global inter-agency network aiming to harmonize efforts and promote alignment among MoE and partners, the WinS (WASH in Schools) Network is hosting a monthly webinar series. Each month, a designated topic will be presented and discussed among sector experts, stakeholders, project implementers and representatives from Ministry of Education. These webinars are designed to be informative and interactive, as they form a core part of the network's mission to 'foster a global community of practice on WinS to harmonise strategies for supporting governments around the world to plan, finance, implement and monitor integrated, inclusive, and sustainable WinS programmes.'

Thank you for joining today!